

REFUND & CANCELLATION POLICY

1. Refund Policy

We understand that circumstances may change, and we want to ensure your satisfaction. If you are not satisfied with our Will Writing & Estate Planning services, you may request a full refund within 14 days after payment has been made.

To request a refund:

Simply email <u>roger@yourwillandestate.co.uk</u> or phone 0203 805 2292 to request a refund.

Please note:

- Refunds will be issued to the original payment method.
- Any work completed during the 14-day period will be deducted from the refund amount.
- Refunds are not applicable after 14 days from payment.

2. Cancellation Policy

If you wish to cancel our services, you may do so at any time. To cancel:

• Simply email roger@yourwillandestate.co.uk or phone 0203 805 2292 to confirm that you no longer wish to proceed.